

Returns Form



Order Date	
Order Number	

Qty	Product Description	Comments	Reason Code	Codes
				1. Faulty/Damaged
				2. Incorrect Item
				3. Exchange

Return Steps

1. Complete Returns Form and email back to hello@primmydenis.com.au
2. If your item is faulty/damaged please attach a photo to your return email
3. To return your items, please include a printed copy of your return form along with the item/s in their original condition. We suggest that you return using a traceable method and ensure you record the tracking number
4. Once we receive your return we will assess its condition and when cleared, your exchange will be processed and our team will be in contact with you to organise this
5. You will be sent a confirmation email once your exchange has been processed